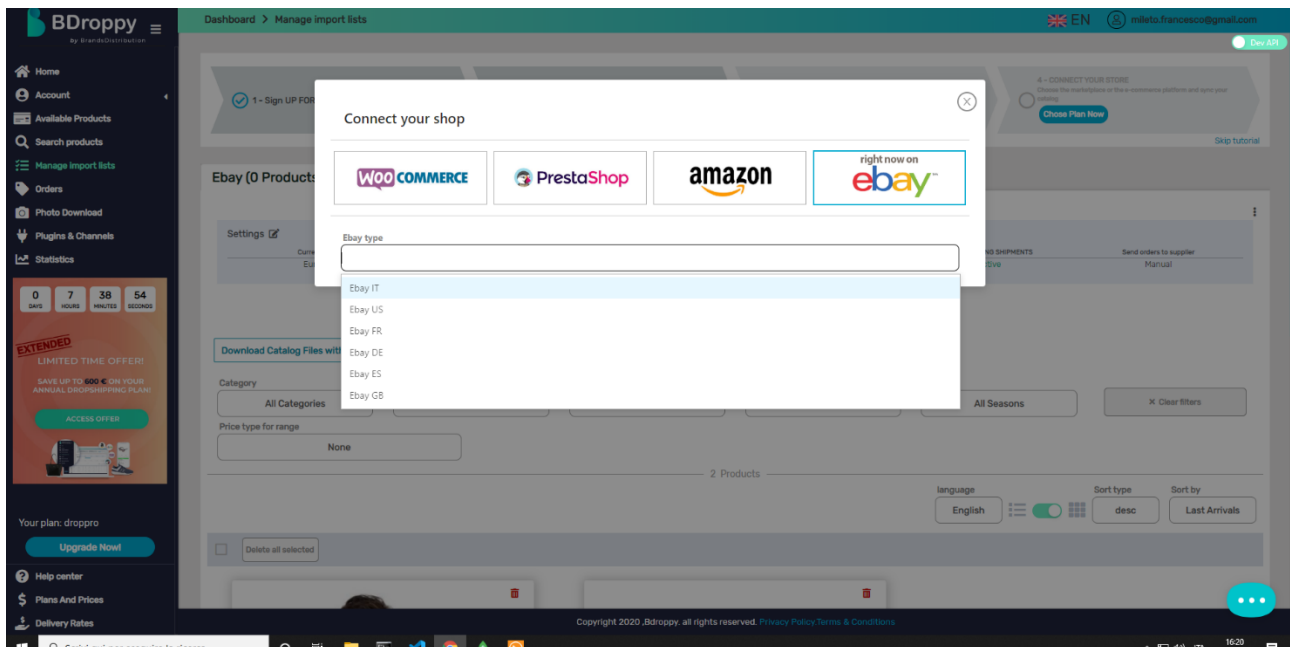
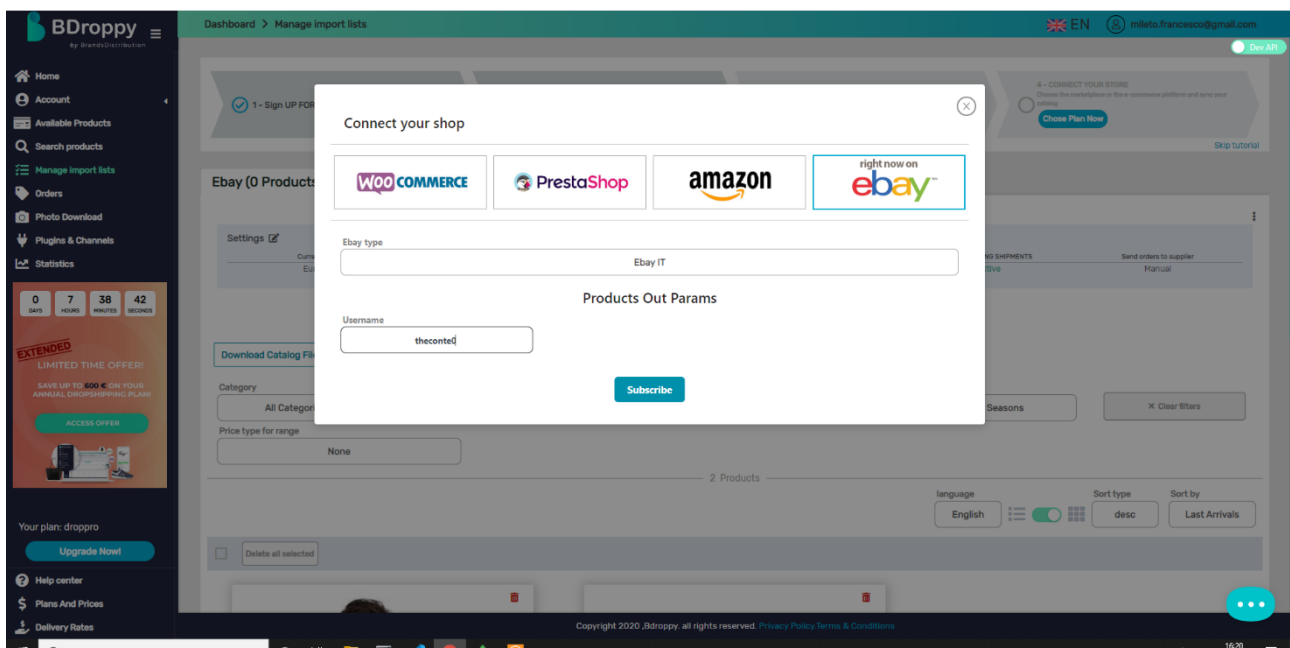


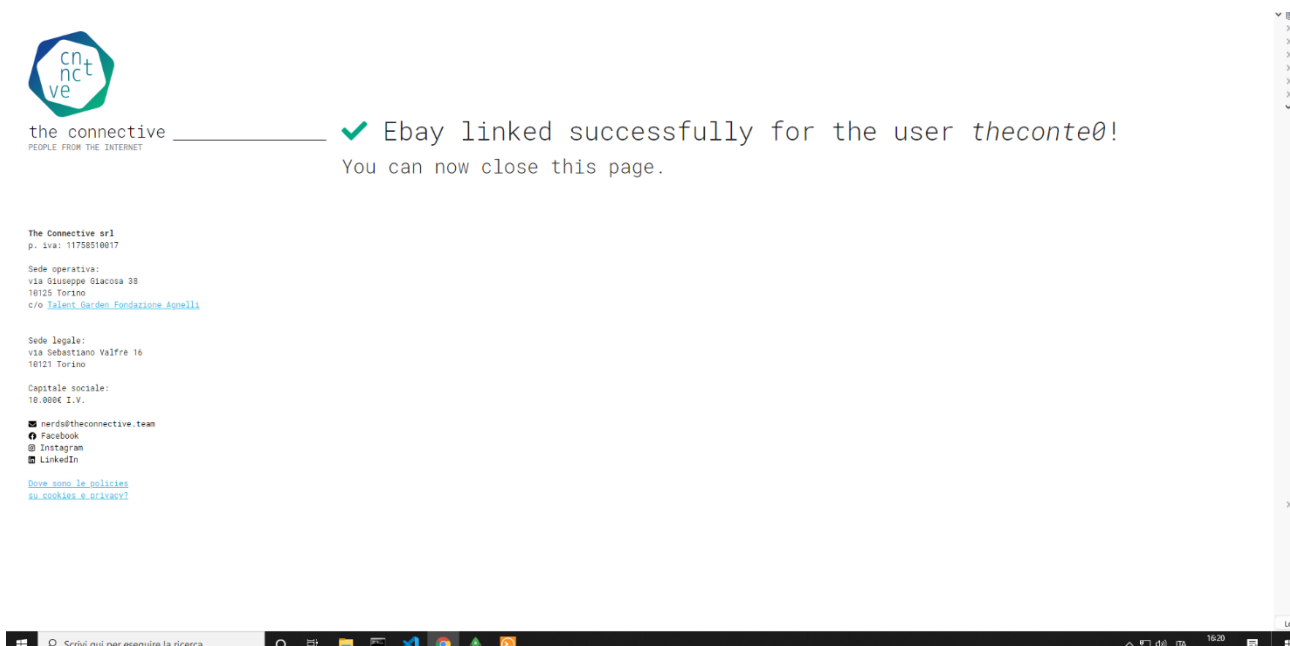
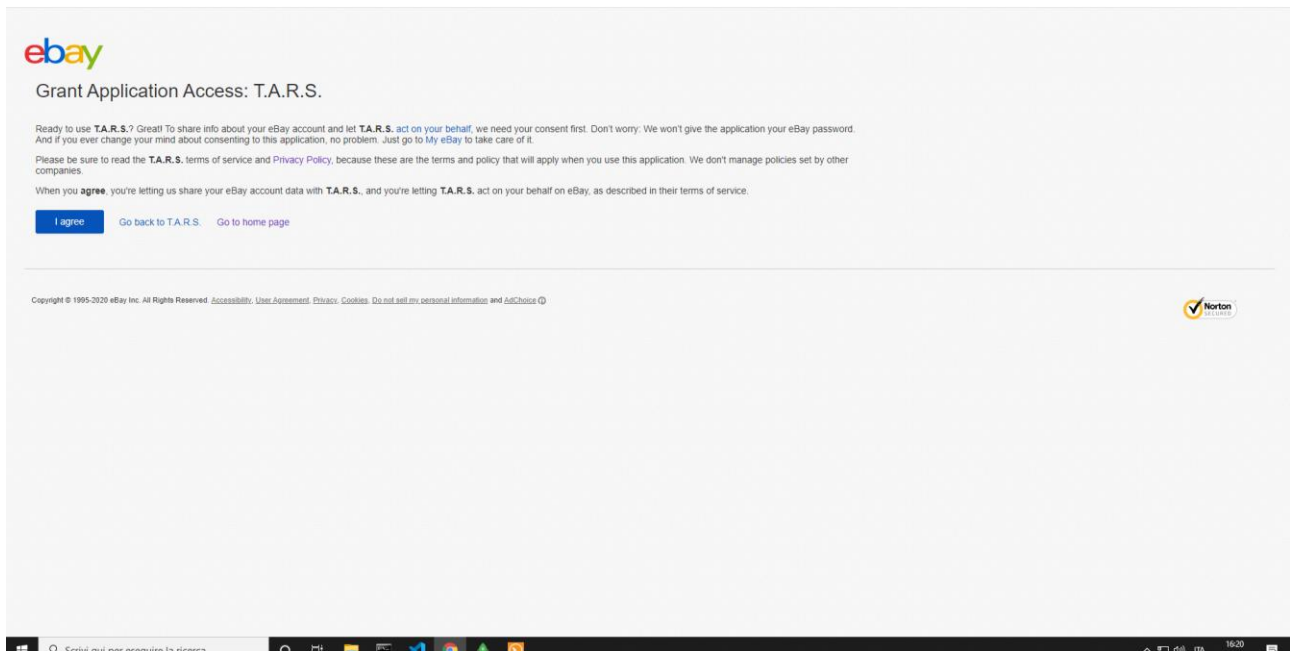
## HOW TO CONNECT TO EBAY

1. create a catalog [https://www.youtube.com/watch?v=HUeAMr2i8qM&feature=emb\\_title](https://www.youtube.com/watch?v=HUeAMr2i8qM&feature=emb_title)
2. set up your selling prices [https://www.youtube.com/watch?v=BXL7kIO8ZG0&feature=emb\\_title](https://www.youtube.com/watch?v=BXL7kIO8ZG0&feature=emb_title)
3. connect your catalog to a channel of your choice, in your case Ebay
4. select a marketplace



5. type your Ebay username





8. create shipping, return and payment policy on Ebay
9. products will be imported automatically, it can take up to 4 hours

Here is the list of the countries where we dropship with **shipping fees** and delivery timings <https://www.brandsdistribution.com/en/cms/fashion-dropshipping-shipping-fee>, you have to set it up directly on Ebay.

Here you can read our **return policy** <https://bdroppy.com/terms-and-conditions/> that you need to set up on Ebay policies:

The User can request a return within 20 days of receiving the order for the following reasons: if he/she dislikes the product; if the product is too big/small, damaged, does not correspond to the product ordered, or if it is not actually in the package or otherwise.

The User must follow these instructions to start the return request:

- Access the “Dashboard” followed by the “Orders” section
- Select the order to be returned
- Click on “Request Return” for the product that the Customer wants to return and select the reason from the drop-down menu, then click on “Make Request”
- An e-mail enclosed with the instructions will arrive within 24 hours (please check the Spam or Promotions boxes)
- Send the instructions to the end customer
- Return the product within 15 days of receiving the e-mail

IDT reserves the right to not reimburse in the following cases:

- The product is damaged or the original packaging (shoe box, sunglasses case, dust-proof bag) is missing or damaged.
- Return code and/or order number are missing
- Unauthorized or after return deadline

The shipping, return costs and customs duties are to be paid by the User unless otherwise instructed.

Also, in the case of flawed or non-compliant products, a return request must be made as indicated above. The damage must be described in detail and photos must be attached demonstrating its extent within and no later than 20 days from receipt of the order. Please send all details through the appropriate contact form.

The refund is provided in credit form on the User’s profile within a maximum of 10 working days from receipt of the product. The credit is visible at the bottom of the User’s profile account page.

The credit is automatically deducted when a new order is placed.

The credit is available for 2 years following the issuance of the credit note.

Bdroppy does not exchange goods. It is necessary to make a return request for the product that the User wishes to return and create a new order deducting any credit charged on the User’s profile.